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Week of May 16: Axon View 4.1 for iOS

For Apple iOS, release 4.1 of the Axon View mobile app will be available the week of May 16, 2016. Axon View 4.1 for iOS includes the following improvements:

- **New Workflow** — When a user opens the app, the default landing page is the Evidence List page instead of the Live View page. This enables users to more quickly start adding metadata to videos on a camera.

- **Smarter Wi-Fi Management** — For Axon Body 2 cameras, which support Wi-Fi, we improved the connection process, resulting in a better overall user experience with the app.

- **Up-Front Category Loading** — When a user starts the app and specifies an Evidence.com agency, the app refreshes the retention categories list immediately. For users with mobile devices that only have Wi-Fi connectivity, this ensures that the app retrieves the categories prior to connecting exclusively to the camera.

- **Pairing Guide for Axon Body 2** — The guide shows users how to put the camera in pairing mode and connect it to the app. The guide can be found on the Choose Camera page.
May 24: Evidence.com May 2016 Release

View Case Page User Enhancements

The View Case page includes enhancements to help users distinguish between actions that affect an entire case and actions that affect the evidence within case folders.

- The “Share Case” button is renamed the “Share Entire Case” button, because all evidence from all folders are included in Partner Agency and Download Link sharing.

- A horizontal line separates the row of buttons affecting the entire case from the buttons that affect evidence within case folders.

- The “Add to Folder” and “Remove from Case” buttons show the number of evidence files selected, in parentheses.
Axon Body 2 Light and Audio Management Updates

Administrators have access to several updates related to Axon Body 2 device management. On the Camera Settings page, the Axon Body 2 section includes the following updates:

- Under Video Settings, the “Ring LED Status” setting is renamed to “Show Recording Status with Front Camera Light”, in order to clarify the purpose and effect of the setting.

In addition, the setting has three options where previously only two were available. Your settings are unchanged. The following options are available in Evidence.com May 2016:

  o **Enable for pre-event buffering and recording** — This option is new. If the Pre-Event Buffering setting is enabled, then on Axon Body 2 cameras, the battery LED is flashing green during pre-event buffering and flashing red during recording.

  o **Enable for recording only** — This option exists in previous Evidence.com releases but was labeled “Enable Ring LED Status”. The battery LED is flashing red only during recording and never lit during pre-event buffering.

  o **Disable** — This option remains the default and is not changed from previous Evidence.com releases. When this option is selected, the battery LED does not show recording status.

  ![Show Recording Status with Front Camera Light](image)

- Under Audio Settings, the Toggle Camera Audio section is renamed to the Camera Audio Mute section, with revised descriptions of the settings. The camera behavior remains unchanged and your selected setting is unaffected. Only the wording is changed, in order to clarify the purpose and effect of the setting. The default setting is “Prohibit Users from Muting Camera Audio”.

  ![Camera Audio Mute](image)

- Also under Audio Settings, the Pre-Event Buffer Audio setting provides administrators the ability to control whether Axon Body 2 cameras record audio during pre-event
buffering. Previously, the ability to record audio during pre-event buffering was unavailable. By default, this setting is disabled. Unless an administrator explicitly changes the Pre-Event Buffer Audio setting, Axon Body 2 cameras do not record sound during pre-event buffering.

**Group Administration Update**

Administrators can view the external ID of a group by viewing the Group Profile page. For each group, the external ID appears below the group title. For groups created using the Evidence.com user interface, the external ID is identical to the internal ID, which are long, hyphenated hexadecimal numbers. For groups created by importing a CSV file, the external ID is the value assigned when the group was created. To copy the external ID value, administrators can click the icon to the right of the external ID (highlighted in yellow in the following figure).

**Audit Trail Updates**

For administrators, Evidence.com May 2016 includes a few minor updates to audit trails.

- When a user requests access to evidence, the user audit trail records when the request was made.

- For authenticated bulk sharing, evidence audit trails more clearly indicate when a user invited others to share the evidence.

- For bulk sharing by download link, evidence audit trails now indicate when a user actually downloads evidence in bulk. Previously, invitations to receive bulk sharing by download link were logged but not the actual download of evidence in bulk.
End of Support for Internet Explorer 8

In order to ensure the highest level of security, Evidence.com 1.31 (released January 26, 2016) was the last Evidence.com release that supported Internet Explorer 8. TASER cannot guarantee compatibility with Internet Explorer 8 and will not support its use with Evidence.com. We highly encourage you to upgrade to the most current version of Internet Explorer that is compatible with your operating system. When Microsoft updates their support policy, TASER will do so as well.

When TASER plans to prevent Internet Explorer 8 access to Evidence.com, we will provide agencies with notice. Prior to that notice, it is strongly recommended that, if you use Internet Explorer 8 to access your Evidence.com agency, you choose one of the following options:

- Update Internet Explorer to the latest version.
- Use a different browser, such as Google Chrome.

**Note:** If you do use a supported version of Internet Explorer, ensure that Compatibility View is disabled. Evidence.com does not support the use of the Compatibility View feature. To verify your Internet Explorer settings, go to Tools > Compatibility View settings and ensure that Evidence.com is not included in the list of websites added to Compatibility View and that the “Display all websites in Compatibility View” check box is cleared.

Partner API Updates

The Evidence.com Partner API includes the following updates to the case resource:

- Update case metadata, including case ID and owner.
- Add evidence to a case.
- Remove evidence from a case.

Additionally, the devices resource includes the following updates:

- Easier device searches with improved device metadata in responses.
- Improved device detail.

If your agency would like access to the Partner API, including documentation, please email earlyaccess@taser.com.
Issue Resolved in Evidence.com May 2016

In Evidence.com May 2016, TASER resolved the following issue:

- Resolved an Evidence Search issue that prevented users from searching for evidence by owner, if the owner was a deactivated user.

End of May: Axon Capture 3.0 for iOS Update

For Apple iOS, an update to the Axon Capture 3.0 mobile app will be available at the end of May. The update includes the following improvements:

- The evidence hashing algorithm is upgraded from SHA1 to SHA2.
- In order to provide greater assurance of the origin and authenticity of captured evidence, Axon Capture no longer supports importing video and audio files that were recorded without using Axon Capture. Import of image files will still be supported.
- Additional languages are supported, enabling Axon Capture to support the same languages as Evidence.com. Additionally, the Contact Us page is now available in all supported languages.

Early Access Programs

While the following features and applications are in development, they are available to agencies who request early access. If you would like to request access any of programs in this section, please email earlyaccess@taser.com.

New Evidence Search Page

The new All Evidence page is designed to make searching for evidence more user friendly. The new page puts the most frequently used search inputs at the top and collapses less frequently used filters into an expandable Advanced Search section. The new All Evidence page also includes improved Table and Gallery views.
Single Sign-On

Single sign-on (SSO) enables your Evidence.com agency to authenticate users with the credentials stored in your identity provisioning service. This authentication method provides enhanced security because it does not send usernames or passwords to Evidence.com. Your agency retains centralized control of user access to Evidence.com.

Automatic User and Group Provisioning with Azure AD

Evidence.com can support System for Cross-domain Identity Management (SCIM) provisioning of users and groups. With SCIM, agencies can synchronize their Microsoft Azure Active Directory to automatically create, update, and inactivate user accounts and groups in their Evidence.com agency.

Evidence Sync with SSO Support

TASER is preparing an update to Evidence Sync that supports single sign-on (SSO). If your agency has early access to the Single Sign-On feature, you can request access to Evidence Sync with SSO support. This enables users of Evidence Sync to provide their SSO credentials rather than credential unique to your Evidence.com agency.

Mobile and Desktop App Updates

For agencies that would benefit from access to app updates prior to their general availability, TASER can provide early access to updates for any of the following apps:

- Axon View
- Axon Capture
- Evidence Sync
**Coming in June**

**Axon View 4.1 for Android**

For Android, release 4.1 of the Axon View mobile app will be available in June. The Axon View 4.1 for Android release will include updates similar to those in Axon View 4.1 for iOS. For more information, see the “Week of May 16: Axon View 4.1 for iOS” section.

**Axon Capture 3.0 for Android Update**

For Android, an update to the Axon Capture mobile app will be available in June. The update will include improvements similar to those in the update for Axon Capture for iOS. For more information, see the “End of May: Axon Capture 3.0 for iOS Update” section.